

St John's Green Primary School Learn to Live, Live to Learn

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Dear Parents,

Due to unforeseen circumstances, it has become necessary for the school to change its current online payment system. This is the system that you currently use to pay for school dinners, breakfast club, school trips, etc. The company that owns Pay360 has unfortunately sold this product and the new providers have given notice to close this system later this term.

We are pleased to advise you that the school will be working with Schoolcomms very soon and the purpose of this letter is to provide some further details and ask you to support the school by "getting on board" with the new system.

In the training received so far, it appears that this system is much more user friendly for us all.

The school is proposing to go live with Schoolcomms on Monday 26th June, giving us 3 full weeks to prepare and get to know the system before we return in September.

Please note that all products currently available on Pay360 will close as from Sunday 25th June. Please also rest assured that all credits currently within Pay360 will be transferred over to Schoolcomms.

Schoolcomms is available to parents via the website, via Google Play or App Store and also via the QR code which will be on the posters around the school, on the school website and will be sent to you by email and letter. The system works with the email address and mobile number that you have previously provided the school.

We would encourage you to download the app, it is simple to do and easy to use. We will, as always, support you with these changes.

We have provided guidelines to make this transition easier for you. Please see the attached documents for all details. If you have any problems at all, please do not hesitate to ask in either school office.

Regards.

Simon Billings

Headteacher





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